

**PROCEDURE FOR THE EXERCISE OF THE RIGHTS
OF REPRESENTATION AND VOTING
BY MEANS OF REMOTE COMMUNICATION**

The Board of Directors, pursuant to the authorization granted by Articles 9 and 16 of the Rules of Procedure of the Annual General Meeting, has authorized the following procedure for the exercise of the rights of representation and voting by means of remote communication at the Annual General Meeting.

➤ **Right to representation**

The right to attend the Annual General Meeting may be delegated to another person, who may or may not be a shareholder. Representation must be given in a special capacity for each Annual General Meeting by any of the means indicated below.

It is understood that any delegation for which the individual or legal entity is not expressly named will be conferred in the Chairman of the Board, who will be delegated with the representation concerned. If the Chairman of the Board is deemed to have a conflict of interest when voting for a proposal submitted to the Annual General Meeting, whether or not it is on the Agenda, it is understood that representation will be conferred on the General Counsel of MAPFRE S.A. except in those cases where precise instructions for voting have been given for each point in the proposal. Where the General Counsel of MAPFRE S.A. is also in a situation of conflict of interests, then they should abstain.

When the Company's Board of Directors makes a public request for representation, the rules that shall be applied shall be those contained in the Recast Text of the Spanish Corporations Act, the Recast Text of the Spanish Securities Market Law and in the corresponding Enactment Regulations. Specifically, the meeting's Agenda should be included in or annexed to the document containing the right of proxy, as well as the request for instructions for exercising the right to vote and indications as to how the representative will vote where precise instructions are not given, and the existence of conflicts of interest will be explicitly stated where these occur.

- By the postal service

The representation shall be conducted by filling in the attendance card issued by the depository entity or that which the Company makes available to shareholders through its website (www.mapfre.com) in the section concerning the Annual General Meeting.

The original card, duly completed and signed, must be sent by postal mail to the Company's registered office (Carretera de Pozuelo, No. 52, Building 1, 28222-Majadahonda, Madrid, Spain), for the attention of the General Counsel,

accompanied by a photocopy of an official document certifying the identity of the shareholder. In the case of a legal entity, a copy of the document which accredits the representation of the individual signing the postal voting form must also be sent on their behalf.

- Via the Internet through the Company's website

Delegation of representation may be made electronically through the system provided for this purpose on the Company's website (www.mapfre.com). The website explains in detail the procedure to be followed by the shareholder in order to exercise this right. The shareholder must provide proof of identity by means of an electronic identity document currently in force or by means of a recognized electronic certificate issued by the Spanish National Mint (FNMT), which has not been revoked.

➤ **Casting of votes**

Shareholders may exercise their right to vote, without having to attend the Annual General Meeting, by using any of the following means. Shareholders who cast their votes in this way shall be considered present for the purposes of the constitution of the Annual General Meeting.

- By the postal service

The vote shall be cast by filling in the attendance card included in the "Remote Voting" section issued by the depository entity, or which the Company makes available to shareholders via its website (www.mapfre.com) in the section concerning the Annual General Meeting.

The original card, duly completed and signed, must be sent by postal mail to the Company's registered office (Carretera de Pozuelo, No. 52, Building 1, 28222-Majadahonda, Madrid, Spain), to the attention of the General Counsel, accompanied by a photocopy of the official document certifying the identity of the shareholder. In the case of a legal entity, a copy of the document which accredits the representation of the individual signing the postal voting form must also be sent on their behalf.

- Via the Internet through the Company's website

The vote may be issued electronically through the system provided for this purpose on the Company's website (www.mapfre.com). The website explains in detail the procedure to be followed by the shareholder in order to exercise this right. Shareholders who wish to use this voting procedure must provide proof of their identity by means of an electronic identity document currently in force or by means of a recognized electronic certificate issued by the Spanish National Mint (FNMT), which has not been revoked.

➤ **Common rules for the exercise of rights of representation and voting by means of remote communication**

- Rights of representation and attendance: Shareholders exercising their rights of representation and voting by remote means of communication must have their shares entered in the corresponding Accounts Register five days prior to the Annual General Meeting.
- Legal entities with the status of shareholders: in the case of legal entities with the status of shareholders, the Company reserves the right to require evidence of the sufficiency and validity of the power of attorney of the individual acting on behalf of the shareholder.
- Time limit for receipt by the Company: in order to be valid, votes conferred by any of the aforementioned remote means of communication must be received by the Company at least 24 hours in advance of the Annual General Meeting.
- Revocation and priority rules: representation and voting by remote means are always revocable, and must be revoked expressly and through the same means used for their issuing, within the time limit established for the said issuing.

The shareholder's attendance in person at the Annual General Meeting shall render null and void the vote or delegation of representation that had been communicated to the Company by any of the aforementioned remote means of communication. No more than one representative shall be allowed at the Annual General Meeting.

Likewise, whatever the means used to issue the vote, it will render any proxy (electronic or postal) ineffective, whether it be prior, which will be deemed revoked, or subsequent, which will be deemed not executed. If the shareholder submitted various votes by different means, or several proxies, electronically or by mail, the one that was made last will prevail.

- Completing the attendance card: In the event that the attendance card does not indicate the way the shareholder has voted, the shareholder will be considered in any case to vote in favor of the proposals for resolutions made by the Board of Directors at each item on the Agenda published in the announcement notice.

➤ **Personal data protection**

The information and/or personal data provided by shareholders, including any disclosures or international transfers of such data, will be processed by MAPFRE S.A. for the purposes described in the "**Additional Information on Data Protection**"

(https://www.mapfre.com/corporate/privacy/votodelegacionaccionistas_2capa.pdf)

If the data provided refer to natural persons other than yourself, those people must have been informed and their consent obtained for the disclosure of their data prior to that disclosure under the terms of this clause and the "**Additional Information on Data Protection**".

Similarly, if the data provided refer to minors, you, as parent or guardian, expressly authorize the processing of said data for the purposes described in the "**Additional Information on Data Protection**".

Basic information on data protection	
Controller	MAPFRE S.A.
Purposes	1- Processing of the voting and proxy procedure by means of remote communication prior to the Annual General Meeting of MAPFRE S.A. under the terms laid down in the Regulations of the Annual General Meeting of MAPFRE S.A. and in the procedure approved by the Board of Directors for voting and proxies by means of remote communication, available on the MAPFRE website (www.mapfre.com). 2- Comprehensive and centralized management of your relationship with the MAPFRE Group.
Legal basis	Compliance with legal obligations.
Recipients	Data may be disclosed to third parties and/or transferred to third countries under the terms specified in the Additional Information on Data Protection .
Rights	You may exercise your rights of access, rectification, erasure, restriction, objection and data portability, as detailed in the Additional Information on Data Protection .

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