

SHAREHOLDERS RIGHT TO INFORMATION OF CORPORACIÓN MAPFRE, S.A.

Pursuant to the Law on Public Limited Companies (Ley de Sociedades Anónimas) and the Regulations of the General Shareholders' Meeting of the company, shareholders may exercise their right to information for the General Shareholders' Meetings according to the following terms:

> **Available information for shareholders in connection with the General Shareholders' Meeting**

The Board of Directors encourages shareholders' informed participation at the General Shareholders' Meeting and shall adopt the measures it deems necessary in order to facilitate such objective in accordance with the law and the company's bylaws.

All information which should be provided for the General Shareholders' Meeting shall be available to shareholders at the Company's registered address from the date the meeting is called. Shareholders may also request that such documents be forwarded to them free of charge.

Subject to the aforementioned, the Company shall provide the same information via its website (mapfre.com) and its Investors Relations Department (CORPORACION MAPFRE, Departamento de Relaciones con Inversores, Carretera de Pozuelo a Majadahonda, no. 52, 28220 Majadahonda (Madrid); e-mail address: relacionesconinversores.cormap@mapfre.com). The Company shall use these various forms of communication in order that shareholders may have a means of communication in which to deal with issues of interest to them.

Likewise, the Company shall publish through its website and its Investors Relations Department, such information it deems useful for shareholders' assistance and participation at the Meeting.

Timeframe in which to exercise right to information prior to the General Shareholders' Meeting

From the time the General Shareholders' Meeting is called until the seventh day prior to the actual meeting, shareholders may request in writing, to the Board of Directors, for information and clarification on matters from the Meeting's agenda and may also present in writing any queries on the same issues. During this same time period, shareholders may request information, clarification and present inquiries in writing regarding publicly available information which would have been submitted by the Company to the National Securities Market Commission since the last General Shareholders' Meeting. The Board of

Directors is obliged to facilitate such information in writing up until the day of the General Shareholders' Meeting.

Likewise, during the General Shareholders' Meeting, the shareholders of the Company may verbally request information and clarification they find useful on matters from the Meeting's agenda. If it is not possible at the moment to satisfy the shareholders right of information, The Board of Directors will be obliged to facilitate such information in writing within seven days following the end of the meeting.

The Board of Directors is obliged to provide the information requested as set out in the previous two paragraphs except in the case where, in the Chairman's best judgment, the publication of such requested information would prejudice the interests of the Company.

The Board of Directors may authorise any of its members or its Secretary so that on behalf and representation of the Board, they may answer any request for information made by shareholders.